



NOMINATION FOR OUTSTANDING PERFORMANCE AWARD

The Outstanding Performance Award Program provides an opportunity to honor General Employees who are outstanding contributors to the organization

Employee Name: Chrisanta Hope

Job Title: Code Coordinator

Department/Division: Building Division

I hereby nominate Chrisanta Hope for the Outstanding Performance Award for the reasons stated below:

See attached.

Chris Augustin
Name and Signature of Nominator

7/28/26
Date

Meghan Kautz
Name and Signature of Director

7/28/26
Date

As a Code Coordinator in the Building Division of Community Development, Chrisanta Hope, “Chrissy” serves as a crucial anchor for the department. Her exceptional attention to detail ensures that every file and record is processed with precision. Complemented by her outstanding customer service skills, Chrissy consistently turns potentially stressful regulatory interactions into positive, constructive experiences for residents, business owners, and contractors alike.

Chrissy’s workload is demanding and vital to the community. In addition to efficiently managing regular code case notices, she takes full ownership of all Building Safety Inspection case notifications and case processing—a high-stakes responsibility requiring meticulous organization, steady follow-through, and clear communication. Despite the complexity and volume of these cases, Chrissy maintains an upbeat, proactive mindset and is always ready to lend a helping hand to her colleagues whenever extra support is needed.

Her combination of administrative reliability, strong work ethic, and genuine care for people makes her an invaluable presence within the division. By bridging technical accuracy with approachable service, Chrissy continually elevates the standard for Community Development operations. She is a true asset to the entire department, and her daily contributions make a lasting, positive impact on both her team and the public.