
MUNIS AND ENERGOV PRODUCT DESCRIPTIONS



NOVEMBER 6, 2015

TYLER TECHNOLOGIES
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Tyler Product	Description	Notes
Accounting/ General Ledger	Munis GL is fully integrated with all other Munis applications, accommodates reporting multi-year funds and grants as well as staggered fiscal years, and maintains account balances for both Balance Sheet and Subsidiary Ledgers. It's a comprehensive journal processing system that automates journal reversal, retrieves up to ten years of journal history, adds as much descriptive text to each journal entry as needed, and provides "drill down" to subsidiary detail and "drill across" to related information. Munis GL is distributed in conjunction with Budgeting and Accounts Payable and includes reports to help organizations achieve GASB 34 compliance.	Munis General Ledger is distributed in conjunction with Budgeting and Accounts Payable. General Ledger is fully integrated with all other Munis applications.
Accounts Payable	AP provides the ability to manage and maintain all aspects of vendor invoice, payment, tracking and history. With Munis AP users can liquidate purchase orders in full or in part, view detailed information online, enter invoices, schedule invoices for payment on a flexible basis and use the recurring invoice feature, and calculate how much sales tax to refund at the end of the period based on a state's specific requirements. The integrated workflow functionality allows users to route and approve invoices online – all without logging in to Munis.	Accounts Payable is distributed in conjunction with General Ledger and Budgeting. Munis Accounts Payable is fully integrated with Munis General Ledger, Fixed Assets, AR (+ Tax, UB, Excise, etc.), Payroll, Purchase Order Receiving, Treasury Management and Employee Expense.

Tyler Product	Description	Notes
Bid Management	Bid Management users can analyze and compare vendor responses to bids, create an unlimited number of user-defined bid catalogs, route to specific departments or individuals, create bid catalogs for items purchased yearly or generated through the Munis requisition process, view full vendor information, add or delete vendors, and track an unlimited number of vendor responses and response deadlines. Vendors can mail their bids to the requesting site, or enter their bid information using Munis Vendor Self Service. <i>(From their responses, Munis determines the best vendor based on each site's unique criteria.)</i> Once a bid is awarded, users can transfer it electronically to Munis Purchase Orders, to be turned directly into vendor contracts.	Best used in conjunction with Vendor Self Service (optional), Purchasing suite & AP (required).
Budgeting	Munis Budgeting allows users to manage existing and projected budgets, and create an unlimited number of budget projections in summary or detail— then produce worksheets and proposed budget reports for review. Users can also download projections to third-party applications and upload the new numbers. Optional Salary/Benefit Projections in Munis Personnel help accurately forecast all employee related costs including step raises, vacancies, and all benefits.	Budgeting is distributed in conjunction with General Ledger and Accounts Payable. It is integrated with the Purchasing (Contracts, Req, PO and AP) suite, Payroll/HR, Employee Expense reimbursement, and Project & Grant module.

Tyler Product	Description	Notes
Cash Management	As an organization's treasurer, CM provides tools that work with Disbursement and Check Reconciliation functions from Accounts Payable and Payroll to reconcile cash accounts (book balance) with corresponding bank accounts (bank balance). It provides a separate file for recording bank account transactions, including pooled cash; investments detail file, and a Debt detail file; and cash flow forecasting, for any cash account for any date range, providing the option to integrate with accounting system transactions to provide a “budget vs. actual” cash flow file.	Prerequisite is Munis GL. Integrates with AP, PR, AR (all rev tax, UB, BL, etc.).
Contract Management	Users can create and approve contracts, including multi-year contracts, for purchases; encumber the appropriate funds in advance, before details such as quantities and delivery dates are known; create requisitions, purchase orders and invoices that refer to the contract to avoid re-encumbering the same funds; allocate contracts by account or account segment; define Milestones/Key dates that trigger optional Munis Dashboard alerts; and create notification business rules to alert appropriate staff. Any activity tied to the contract can be tracked, including pending payments, open purchase orders and requisitions, and contract change orders. Note: CM is fully workflow enabled.	Prerequisite is Munis GL and AP. Integrates with Requisitions, Purchase Orders, Bid Management, Accounts Payable Invoices, General Billing, Project/grant, and Work Orders.

Tyler Product	Description	Notes
Employee Expense Reimbursement	EER functionality includes auto-populated expense report creation (data pulled from PR), system-generated travel request and invoice reimbursement numbers, and general ledger account codes. Users can create an unlimited number of expense claim form templates; choose whether employees submit reports before or after expenses are incurred; and decide whether to reimburse through payroll or by cutting an AP check. The claim automatically is entered into the workflow process, where workflow rules can be set up to direct expense reports to different approvers based on user-defined account codes, amount and department codes.	This application is fully integrated with Munis GL, Payroll, and AP for complete electronic expense report filing. Works best if purchased with ESS and Payroll but can be used in a limited function without those modules.

Tyler Product	Description	Notes
eProcurement	Procurement is the process of progressive steps used to purchase goods and services, and Munis makes it easy to manage the entire life-cycle of a purchase from “req to check.” Munis eProcurement has been shown to increase efficiency by streamlining the purchasing process, resulting in shorter processing times. The easy flow of information and the ability to customize bid information ensure that all of your purchasing requirements and needs are met, while improving the purchasing power of your organization. In summary, Munis eProcurement offers the following: Web-based processes that save staff time to prepare and distribute bid information; green initiatives that enable you to save paper and shipping materials; vendor response facilitation, so staff time is reduced and/or eliminated from responding to questions and requests for information; Vendor d24/7 access to view and submit bid information online; and vendor punch-out catalogs, established at an unlimited number. It is integrated with Vendor Self Service for seamless bid functionality.	

Tyler Product	Description	Notes
Fixed Assets	Users can manage the record-keeping of all fixed assets such as land, buildings, machinery and equipment, construction in progress, and infrastructure; create asset records from purchase orders or directly from invoices; fulfill auditors' requirements; and improve transparency; simplify record maintenance and reporting by tying an unlimited number of individual assets to master assets; track items transferred, missing, not in use, or due for maintenance or replacement; calculate depreciation by selective methods such as composite rate; and report on the depreciation schedule. Fixed Assets provides a complete set of financial statements reflecting investments.	Prerequisite is Munis GL. Integrates with Munis Purchase Orders, Accounts Payable, Project and Grant, Work Orders, Payroll/HR, and MapLink.
Inventory	Munis Inventory manages all inventory accounting automatically, including on-hand balances, month-to-date (MTD) and year-to-date (YTD) values. Users can track inventory across the organization and in multiple locations, eliminate unnecessary purchases and wasteful spending, report items such as office supplies and public works inventory, buy items in bulk and issue them to departmental users as needed, choose the item cost method by selecting either by average (over all lots received) or FIFO (first in, first out).	Prerequisites are Munis GL, AP, and Purchase Orders. It is integrated with Requisitions, Work Orders, Payroll/HR, and BMI CollectIT software.

Tyler Product	Description	Notes
Performance Based Budgeting	Munis Performance Based Budgeting lets users manage results, accountability, key performance indicators and gauge alignment with their citizen-driven goals. PBB takes users through the cycle of strategic and comprehensive planning, establishing program objectives, measuring results against those objectives, matching resources to action plans (i.e., budgeting), and reporting results. It provides the means for linking dollars to results and improves public visibility into operations, demonstrating the value of and improving overall efficiency.	Integrates with Payroll.
Project & Grant Accounting	Users can track multi-year budgets, expenditures and revenues for their user-defined projects such as capital improvements, special programs, etc. Users can record project detail in the General Fund as well as all other funds such as Special Revenue, Grants and more. Create separate Grants and track the entire grant process, from application through conversion to a project.	It is fully integrated to all Munis posting programs, so that any detailed Purchasing, Payables, Payroll, or Cash Receipts transactions can be posted to projects as well as to General Ledger accounts. Project & Grant Accounting is a subsidiary module of General Ledger, and is distributed separately.

Tyler Product	Description	Notes
Purchase Orders	Munis PO provides decentralization, automated workflow approvals and online budget checking. It also offers users statistical reporting to evaluate vendor performance; understand what is spent; and to ensure financial data is always up-to-date by confirming whether a purchase is within budget during PO entry, and by updating the available budget in real time. Users can also use WF approvals to automatically route over-budget POs to approvers. They can also report on vendors by a variety of codes they define such as type, class, geography, and performance. This enables users to sum and analyze PO and invoice information for specific vendor categories. In addition, Munis supports blanket POs, contracts, price agreements, and bids and quotes.	Prerequisite is Munis GL/Budget and AP module. Purchase Orders integrates with Requisitions, Contract Management, Work Orders, Inventory, Projects and Grant, Fixed Assets, and Student Activity Tracking. Can be component of Purchasing bundle.
Purchasing	Munis Purchasing is a bundling for sales purposes, comprised of Purchase Orders and Requisitions. See subsequent entries. Note: Both POs and Req's can still be purchased separately. A bundle is not required.	

Tyler Product	Description	Notes
Risk Management	This module helps users manage risks such as job-related injuries and property damage - they can track, manage and pay property and causality claims; handle them from the initial claim to related expenditures; track claim activity; record expenses, recoveries and estimated costs; link claims to employee records through integration points with Munis Human Resources Management; and evaluate injury-related compensation via integration with Munis Payroll.	Risk Management integrates with GL, AP, Payroll, Requisitions/PO, and Accounts Receivable.
Work Orders, Fleet & Facilities Management	Munis Work Orders, Fleet & Facilities is an enterprise-wide system designed to address the needs of a variety of different service organizations: Public Works Departments, School District & Facilities Maintenance, Garage/Fleet, and Utility Districts for management of preventive maintenance schedules, maintenance department inspections, departmental service requests, and citizen service requests. WOFF can be deployed in stand-alone mode but is also integrated with Munis Financial, Human Resources and Revenue apps.	Prerequisite is Munis GL/AP, Fixed Assets, and Payroll. It is integrated with Purchasing, Project and Grant, MapLink, General Billing/AP, and Inventory.

Tyler Product	Description	Notes
Applicant Tracking	AT covers multiple processes and tasks including managing online applications; resume processing and evaluation; tracking applicant information; scheduling interviews; building personnel records for new hires; monitoring and reporting on the status of all job requisitions and applicants; creating customized conditions and applications for each position; and creating reports of top scoring candidates to compare skills and qualifications. It's fully integrated so personnel information created in Munis Applicant Tracking is automatically populated to other Munis modules including Human Resources Management, Employee Professional Development and Payroll.	Munis Applicant Tracking is fully integrated with Munis Human Resource Management and Employee Self Service.
Employee Professional Development	Part of HR, so users can build and define requirements for career paths by adding or creating a progression plan to schedule employee advancement, and establishing performance measures, and grading and tracking progress. Key information is directly transmitted to Munis Payroll	The programs work in conjunction with the Job Class Master and Position Control programs to define Education, Certification, Training, Skills, and other User-Defined requirements for jobs and positions.

Tyler Product	Description	Notes
HR Management	Provides immediate access to job-related information at all stages of employment: from personal information (emergency contact, address, phone number) and education/ certifications to benefit elections and wages, promotions and disciplinary history. Strict security ensures that only designated employees are capable of accessing employee records. Full integration with Munis Payroll and Budget, and ESS so changes to employee data records are electronically transferred to Payroll. Employs Workflow to manage personnel actions including inquiries, leave, termination, civil service, attendance, reinstatement, and other work force decisions.	Must have Munis GL shell in order to operate Payroll/HR. Integrated with Budget, AP, Fixed Assets, Cash Management, Inventory, Project Ledger, General Billing, Work Orders, PBB, Risk Management, Professional Development, Employee Expense Reimbursement, and Applicant Tracking.
Payroll	Munis Payroll provides clients with the means to implement a paperless payroll process; and streamline timesheet entry and ensure all local, state and federal requirements are met. Standard PR processing includes payroll and expense reimbursement processing; reconciliation of employee insurance reports to monthly premium statements; manual or automatic check reconciliation; support of electronic timesheet entry; integration with systems that e-mail direct deposit notices; and verification and tracking of employee Social Security number, dependent and emergency contact information. Integrates fully with ESS for W-2, tax, benefit and accrual information.	This modules can either stand alone or be used in conjunction with the MUNIS Personnel module.

Tyler Product	Description	Notes
Central Property	Munis Central Property is used to store and manage property-related data. It is essentially a sub-application of Permits.	It is integrated with Permits/code, UB, Tax, Business License, and Work Orders.
Utility Billing CIS	Clients can process all billing functions such as billing water, sewer, electric, gas and so on, and keep multiple billing cycles active at the same time. Features include unlimited user-defined fields for account location master, account customer, services, etc.; drill-down into individual service orders with the ability to view details before approving; rule establishment to print/complete only approved orders; and easy account setup.	UBCIS integrates with other Munis modules and functionality — Accounts Receivable, Financials, Business Licenses, Tyler Cashiering, Central Property, Work Orders and Tax to lien delinquent bills.
Accounts Receivable	AR provides two major functions: collections of miscellaneous cash and the collection of billed receivables. It's used for over-the-counter or mailed payments for non-billed items such as licenses, permits, and registrations.	Accounts Receivable & Collections is integrated with all Munis Receivables (Tax, Excise, Utility Billing, General Billing) and GL.

Tyler Product	Description	Notes
General Billing	GB is used to create invoices and bills for miscellaneous charges such as rented building space, charges for parking spaces, or certain types of permits not covered by the other Munis revenue applications.	Munis GB works with Munis Payment Entry (Accounts Receivable) and integrates with the General Ledger.
Tyler Cashiering	TC is developed in Microsoft .NET and basically centralizes the collection process, creating a single point of entry for data from multiple applications. It integrates with local resources such as OCR and handheld bar code scanners, printers, validators and MICR devices, offers secure credit card processing features, is compliant with PCI/PA-DSS security standards, and offers full Check-21 compliance which allows for creation of an electronic cash letter containing images of checks to be submitted to a bank in lieu of a traditional deposit with paper checks.	Tyler Cashiering features its own relational database for storing cashiering activity and configuration data. Tyler Cashiering stands alone from other Tyler applications because billing and customer data from these systems are not stored in it. Instead, each system maintains its own billing and customer databases. It standard interfaces to other Tyler products/modules and has the potential to connect to other non-Tyler systems.
Citizen Self Service	CSS provides citizens with access to key information via the Internet so they can pay taxes, check and pay utility bills, or file a non-emergency request. Information is extracted directly from the Munis database, so CSS Web site information is in real-time.	Integrated with Munis AR, GB, UB, BL, Tax, AI, Permits, Parking Tickets, and Work Orders. Operating System: Window Server SSL: SSL Certificate issued by a Certification Authority strongly recommended

Tyler Product	Description	Notes
Employee Self Service	SS gives employees access to update personal information, request leave, or check compensation securely over the Web. Connection is via a unique username and password. ESS extracts information directly from the Munis database so information is current, reflected in real-time.	Prerequisite is Munis Payroll/HR but also integrated with Employee Expense Reimbursement. System Requirements Munis: 2005.01 or higher with Web Services enabled OS: Windows 2000 or higher Web Server: IIS 5.1 or higher; .NET framework version 2.0; ASP.NET (included with .NET runtime) Browser: PC—Internet Explorer 6+, Netscape 6+, Firefox MAC—Safari, Firefox Resolution: 1024 x 768 (recommended)
CAFR Statement Builder	CAFR Statement Builder helps users produce GASB-compliant statements, reporting their financial position in both the modified and full-accrual basis. It guides users through the process of taking data from their GL system and converting it to full-accrual, while keeping the modified basis intact. The GASB rules are embedded in the CAFR Statement Builder and when the GASB requirements change, the CAFR Statement Builder is updated.	

Tyler Product	Description	Notes
IVR Gateway	The gateway facilitates the integration and ongoing support for IVR (interactive voice response) systems. Basically IVR technology allows for automated interaction with a caller via keypad or voice for off-hour availability. Munis supports this integration with IVR systems through a web service-based approach, and provides this web service API to the IVR vendor (selected by the client). These services provide the ability to inquire into the Munis system to obtain real-time information such as balances, customer information, current status, and more. Within Munis, IVR integration in the Citizen Services and Community Development areas provides the ability for a citizen to inquire on a bill balance, schedule an inspection, pay a bill, etc.	Within Munis, IVR integration in the Citizen Services (UB, Tax, BL) and Community Development (permits) areas provides the ability for a citizen to inquire on a bill balance, schedule an inspection, pay a bill, and more.

Tyler Product	Description	Notes
MapLink GIS Integration	MapLink GIS Integration is a Munis extension, via a MapLink icon on the tool bar, which provides general mapping and spatial analysis tools such as maps and GIS data and services via the Web. It's accessible from the Munis Property Master File, or any other property-oriented Munis file such as Business Licenses or Utility Billing account files so users can map fixed assets and infrastructure such as water lines, sewer lines, telephone poles, etc. Functionality includes both manual selection and automatic spatial queries, including finding a parcel's abutters or determining in what district a business is located. Active sets can be saved back to Munis, and any maps generated can be saved as image files. Additionally MapLink can perform map-based queries that can be merged with standard Munis queries.	It serves as an interface between applicable Munis modules and your existing Geographic Information System (GIS), and is based on ESRI's ArcIMS® and ArcGIS™ Server. MapLink is integrated with all Property based revenue applications (permits, Tax, UB, BL, etc.), Fixed Assets, and Work Orders.

Tyler Product	Description	Notes
Munis Analytics & Reporting (Tyler Reporting Services)	Munis analytics and reporting provides programming features so each organization can extend and customize reporting functionality. Munis reporting presents data in a way that's most meaningful to the audience, meets CAFR, GASB, 3402 (t), and other regulatory compliance, translates complex data into easily-understandable report formats, enables organizations to easily and cost-effectively employ BI tools for more in-depth analysis, and easily lends creativity to your organization's report data.	TRS is based on the Microsoft SQL Server Reporting Services, so Munis users can use the provided standard reports or create formats as needed. Available report tools include an ad hoc query tool called Report Builder, a tool designed for building more complex reports called BIDS (Business Intelligence Development Studio), and/or visual Studio that all use Tyler's existing custom views. A library of shared reports is available and includes, among others, Budget Projection, Open PO Report, Top 50 Vendor Payments, Vendor History, Time Sheet, Department/Employee Accrual Report, and Daily Receipts Report.

Tyler Product	Description	Notes
Tyler Incident Management	TIM allows clients to manage non-emergency (non-911) inquiries, complaints and service requests from the public. It gives citizens a direct line to report issues that range from loss of water service to a stray dog and from a roadway pothole to questionable activity in their neighborhood. Once called in, staff sets priorities, service categories, departments, etc. and the information is automatically entered in the appropriate Munis program. Any subsequent change entered in Munis regarding the incident's status is automatically reflected in Tyler Incident Management.	Tyler Incident Management interfaces directly with corresponding ERP applications such as Work Orders, Permits Complaints/Violations and Citizen Self Service.

Tyler Product	Description	Notes
Tyler Meeting Manager	Executing a successful meeting requires detailed organization, meticulous planning and sustained collaboration between employees. The process of submitting topics, topic approval, creating an agenda and archiving all take a significant amount of time and effort to accomplish. Tyler Meeting Manager simplifies the process by offering you an easy-to-use, one-stop solution for everything meeting-related, from start to finish. With Meeting Manager, you'll empower your agency to run meetings that are more efficient, convenient and productive. It's a solution that will continue to produce results, time and again for your organization. Meeting Manager streamlines the process of agenda topic submission with an easy-to-use Web interface that allows the submitter to enter key information for each suggested topic, attach multiple attachments or notes to the agenda item, manage and distribute all topics and attachments with an innovative Web interface, and store all topics and attachments within a centralized database.	Tyler Meeting Manager is a stand-alone product that can be used with or without any of Tyler's other products. Optionally, Tyler Content Manager Enterprise Edition can be used as a back-end document management system to archive and access meeting agendas and minutes from other third party meeting management software systems.

Tyler Product	Description	Notes
Tyler Notify	Tyler Notify is a platform designed specifically to work with Tyler products, and allows users to create and send customized messages via phone, email and text message in a secure, audited environment. Tyler Notify is a pay-as-you-go, SaaS (software as a service) solution, so minimal to no additional hardware is required to add Tyler Notify to Tyler products.	Munis' integration with Tyler Notify allows you to leverage contact information stored in Munis to quickly and automatically disseminate notices. Simply create a customized message template in Tyler Notify and use Munis to submit a list of contacts to be used against that template.
Tyler Transparency	Transparency in government is a major initiative throughout the country. Tyler's new "Citizen Transparency" provides Munis clients with a readily available solution to open government directives which require organizations to become more financially transparent to their citizens. This solution allows your citizens to browse dynamic graphs and charts to view spending trends as well as detail level information such as payment dates and amounts via a public access website. With Tyler Transparency, local governments can provide the public with easy access to government expenditure information for the current fiscal year, as well as a historical view of previous years. Citizens and government officials alike can use the interactive site to search details of government spending by category, department, fund, government area and vendor.	Open Books provides unparalleled financial transparency and analysis tools to public sector entities. Municipalities also have the option to display their employee payroll, retiree pensions and revenue statement information.

Tyler Product	Description	Notes
TCM Standard Edition	Tyler Content Manager Standard Edition (TCM SE) includes all the features of TCM Limited Edition and is in essence TCM Enterprise Edition but is limited to Munis applications only. Munis provides a site license for viewing content for Munis users. Using TylerForms, Tyler automates the capture of thousands of form images that are normally printed. Clients can scan additional documents related to core Munis business processes that originate externally. Users have easy access to all these securely archived documents, retrieving images directly from their Munis inquiry screens or directly from TCM SE.	The standard version is essentially the TCM Enterprise Edition, except it is restricted to content management related only to Munis or Eden products.
Tyler Meeting Manager with TCM	Tyler Meeting Manager is integrated with Tyler Content Manager to store all content in one central repository. With this option, Tyler Content Manager can be used as a back-end document management system to archive and access meeting agendas and minutes from other third party meeting management software systems.	

Tyler Product	Description	Notes
Tyler Forms Processing Software	Tyler Forms Processing offers clients automated multi-destination output with e-deliver documents like Direct Deposit Advice, PO's, or Invoices. Users can archive electronic copies of forms to a Document Management System in PDF or TIFF formats. Seamless software integration with Tyler Content Manager. This includes direct-print-to-archive processing using Tyler Content Manager directly from your Munis applications. TylerForms uses the Adobe Central Pro Output Server as its engine and includes the software needed to integrate with your other Tyler applications. With optional TylerForms GoDocs, form output can be e-mailed and all form output can be saved as a PDF file. Please note that faxing may require the purchase of additional software and/or hardware.	Required to use the forms solution and for all new clients, this includes GoDocs. GoDocs is no longer seen as a separate line item.
Secure Signature	The Secure Check Signing System includes a portable signature-less reader that's connected by parallel or USB port to an HP laser printer. When a Tyler-programmed signature key is inserted into the reader, authorized signature(s) will print on the checks. Without this key activated, checks will print marked VOID, rendering them nonnegotiable.	This should be included on all quotes that contain either the Financial or Payroll Libraries.

Tyler Product	Description	Notes
Payroll Tax Table Updates	To help our clients stay abreast of both federal and state tax changes, Tyler's Munis Implementation team works with you to perform the necessary tax table updates, including adjusting the new effective dates, within a timely manner. This typically occurs sometime in the month of December for all changes that take effect January 1. In addition, we will perform any federal and/or state semi-annual tax table updates prior to the time they are required. As a final service, the Munis Implementation team also monitors any changes to FICA limits. When these occur, our team will advise you of any new deduction requirements. Updating your tax tables is provided as an optional service, for an annual flat fee. This fee covers all required tax table updates, regardless of the number of adjustments made by state and federal regulations. Each update is done at your convenience, takes a matter of minutes, and can be performed without any disruption of daily activities. Once the process is complete, you will have full access to the new tax tables.	

Tyler Product	Description	Notes
BMI CollectIT Interface	Collect-IT interfaces directly with the Munis warehouse/ inventory tables through a secure, read-only ODBC connection. Valid data is synched to the Collect-IT application on the mobile terminal with a USB connection, a wireless 802.11 b/g connection, or a GSM/GPRS/EDGE mobile broadband connection. When it's time to Cycle Count ("take inventory"), clerks upload a cycle sheet into their HH scanner. The warehouse employee then scans each item, virtually entering the quantity and accounting for each item by scanning. The HH information is then uploaded to Munis, automatically updating the information for the items they want included in the Cycle Counting.	Prerequisite is Inventory module combined with barcode printers and BMI's Collect-IT mobile scanning (Handheld) applications. Collect-IT interfaces directly with the Munis warehouse/ inventory tables through a secure, read-only ODBC connection.

Tyler Product	Description	Notes
BMI Asset Trak Interface	BMI's AssetTrak PPC software is a barcode scanning system that interfaces with the Munis fixed asset module. It allows users to employ barcode scanning, reconciliation, and automated asset posting. On the warehouse side, organizations code their assets with "tag numbers." Each tag number corresponds to a specific asset in the Munis Asset record. When it's time for a site to "track" their assets, the user chooses a find set of assets within Munis and exports the list to their Handheld (Pocket PC) scanner. Each asset is then scanned to confirm its existence and location. Once done, the information gathered with the Handheld is imported back into Munis directly from the HH. At this point, the Munis records are updated automatically to include the asset location, fiscal year, and any missing or changed asset information.	Prerequisite is Munis Fixed Assets.

Tyler Product	Description	Notes
BMI AssetTrak FA Inventory Scanning System	A barcode scanning system that interfaces with Munis FA, allowing for barcode scanning, reconciliation, and automated asset posting. Tag numbers correspond to a specific asset in the Munis Asset record so users can choose a find set of assets within Munis and export the list to their Handheld (Pocket PC) scanner. Each asset is then scanned to confirm its existence and location, gathered with the Handheld, and imported back into Munis directly from the HH. At this point, the Munis records are updated automatically to include the asset location, fiscal year, and any missing or changed asset information.	
BMI CollectIT Barcode Printer Kit (TSC 247)	Combined with barcode printers and BMI's Collect-IT mobile scanning (Handheld) applications, Collect-IT interfaces directly with the Munis warehouse/inventory tables through a secure, read-only ODBC connection. Valid data such as open warehouse purchase orders, unissued warehouse requests, and cycle count sheets are synched to the Collect-IT application on the mobile terminal with a USB connection, a wireless 802.11 b/g connection, or a GSM/GPRS/EDGE mobile broadband connection.	

Tyler Product	Description	Notes
BMI CollectIT Inventory Scanning System	BMI's Collect-IT is designed to interface with the your MUNIS Inventory Module. Using a Pocket PC scanner that is programmed with BMI's Collect-IT allows MUNIS clients to automate the Receiving, Issuing and Inventory of stock items in your warehouse. USB batch and 802.11 and GSM/GPRS wireless communication is supported by Collect-IT. File validation from the MUNIS Inventory Module is enabled for very accurate data collection. Accurate data is produced to import and post to your Inventory module utilizing the MUNIS Interface program.	
Cash Drawer	APG Series 100, part number APG-T320-BL16195.	

Tyler Product	Description	Notes
Standard Fuel Interface	This program allows users to import fuel records from their fuel system into the Munis Work Orders, Fleet and Facilities application. Fuel data is stored and meter readings are updated. Note: Meter readings work in conjunction with preventative maintenance triggers to determine when a vehicle or piece of equipment is due for service.	Integrated with Work Orders and Inventory.
UB Meter Interface	Multiple interfaces available with Munis UB; additional compatible interfaces may be added for a fee.	UB is a prerequisite.

Tyler Product	Description	Notes
Parks & Rec	Tyler Parks & Rec is a web-based application designed to manage recreation class schedules, registrations, contact lists, and facilities. The application consists of a management component that provides the setup and administration features, as well as the citizen portal, which makes the information available to citizens through the Internet. Tyler Parks and Recreation provides citizens the opportunity to browse, view, and pay for recreation classes on line. Citizens can also order required or suggested materials for participation in their registered activities. Once registered, Tyler Parks and Recreation stores the contact information, including family relationship mapping and activity history. A key component of Tyler Parks and Recreation is the class scheduling functionality, which you use to create and manage classes for your community.	In addition to creating the classes, the class scheduling functionality also allows you to: provide class registrant restrictions related to minimum or maximum age, gender-specific, or community residency requirements; set class schedule time and duration, including the registration period; provide a list of requirements or suggested tools for the class (e.g., swim goggles, books, etc.); create custom data-entry fields specific to a class type; and create reports of registrant and activity details. For facilities personnel, Parks & Rec provides scheduling functionality as well as facility rental management features.

Tyler Product	Description	Notes
Munis Disaster Recovery	An unplanned event that is not within the reasonable control of the Client which results in the failure of the Tyler Software Products licensed by Client to perform Critical Processes. A Disaster is not a hardware or network failure that would have been avoided with reasonable diligence and maintenance in accord with the industry standard, a failure otherwise covered by an in-force Agreement Client has with Tyler (e.g., Tyler Annual Maintenance Agreement ("Support Agreement"), Technical Services Agreement, or Operating System/Database Administration ("OSDBA") Agreement, or a failure that can be remedied in less than sixteen (16) business hours.	The objectives of the Tyler Disaster Recovery (DR) plan include ensuring continued access to Tyler product data in the event of a natural or man-made disaster; minimizing lost time for Sunrise and its employees; assigning responsibility for key functions and decision-making during any period that the DR plan is activated; and providing clear communications regarding business continuation to all affected personal in the event of a disaster.
OSDBA	The Munis OSDBA group provides operating system and database administration services, such as installations, upgrades, routine maintenance, and database tuning. These services are available to all customers on a contract basis. OSDBA specialized in Microsoft Operating Systems (server and workstation), SQL database engines and network configuration. Tyler's OSDBA experts excel at bridging the gap between proprietary Tyler technology products and integrated 3rd part standards including Microsoft IIS, Microsoft SharePoint Foundation, Apache Tomcat, and Microsoft .NET. Standard services include server support, database software support, PC support and Installation Services.	

Tyler Product	Description	Notes
EnerGov Permitting & Land Management Suite (PLM)	With EnerGov Permitting & Land Management Suite, you can automate land use planning, project review, permitting, inspections and the management of impact cases and objects. With this multi-dimensional software, urban planning is easily done with the click of a mouse or touch of a screen. Your processes will be more efficient and communication will be on the way up while data errors will plunge. That means revenue has the potential to spike, and your return on investment may be captured sooner than you think. In addition, EnerGov's flexible system allows you to customize business processes for varying departments while maintaining the integrity of working within one, centralized system. Records in EnerGov can be directly linked to your GIS data, allowing users the ability to see important land-data and make more informed decisions.	Tracking plan submittals and their associated reviews, organizing revisions, scheduling meetings and hearings, verifying contractor licenses, issuing permits, collecting fees, and managing the inspection process are tools that will help you streamline your process. EnerGov's ability to manage conditions, holds, GIS information, and historic data help to create a clear picture of the work being managed.

Tyler Product	Description	Notes
EnerGov Licensing & Regulatory Suite (LRM)	EnerGov's Licensing and Regulatory Suite is enables users to automate the administration of licensing and regulatory review, approval, issuance, renewal, revenue collection, investigation or enforcement processes, this suite has the power to deliver beyond your expectations by coalescing all regulatory agencies involved. Departments or agencies who may benefit include business licensing, professional and occupational licensing, alcohol control, revenue collection, business tax, regulated services, environmental control, fire and industrial compliance and more. It improves efficiencies so you can centrally manage your functions, provides a flexible approach to regulatory workflow management, automates investigative and enforcement work orders, and helps you easily connect disparate departments/agencies/citizens.	

Tyler Product	Description	Notes
EnerGov Citizen Access Web Portal - Licensing & Reg Mgmt (LRM)	EnerGov ePortal is a fully integrated component of the EnerGov 9 system and extends its flexibility and functionality across the web. EnerGov ePortal provides constituents with on-line 24-hour / 7 day week access to permit and application-related services. ePortal is highly configurable and thus enables each district to define the specific information and processes that will be made to constituents online. With the ePortal you can perform online permit and plan submission and payment; online application status checks; online inspection requests and cancellations; and online request management.	

Tyler Product	Description	Notes
EnerGov Citizen Access Web Portal - Permitting & Land Mgmt (PLM)	EnerGov's Citizen Request and Response Suite specializes in automating the management of citizen requests and complaints, enforcement cases, investigations, escalations, inspections, citations, hearings and adjudications. Streamlined and interconnected services, heightened communication and a well-managed workflow system are the hallmarks that make this solution stand above the rest. Departments and agencies that benefit include code compliance, 311/call centers, community improvement, fire marshal, public works, neighborhood services, public safety, environmental health and much more. From here you can enhance your operation by optimally managing regulatory case processes and providing unparalleled flexibility in automating your organization's constituency engagement; streamline and provide enhanced services from service requests to task and field investigation routing, easily connect departments, and process your citizens with citizen-connected functions customized to your agency.	

Tyler Product	Description	Notes
EnerGov e-Reviews	EnerGov's eReviews™ extension adds a unique and powerful dimension to the EnerGov 9 platform. This technology allows your agency's plan review and submittal process to be managed within a completely paperless environment. EnerGov eReviews™ even allows agencies to link the digital review process to GIS to allow for geospatial viewing and interaction. EnerGov eReviews™ is seamlessly integrated into the EnerGov 9 platform and EnerGov ePortal to allow for collaborative interaction with your constituents. Features include paperless plan submission process, seamless workflow collaboration, digital markups and approval stamps, version overlay compares, calibration/scaling/snap functions for measurements, version control, comprehensive audit trail, "approved" plans published for field access, and Adobe® and/or Bluebeam® annotation support.	

Tyler Product	Description	Notes
EnerGov GIS	EnerGov provides industry-pioneering and award winning Esri-based GIS integration that introduces a new dimension of visualization, analysis and business management capabilities to agencies. EnerGov GIS adds a powerful facet to the EnerGov suite of products by enabling a GIS-centric approach to an agency's business process management. Its ArcGIS 10+ enabled, provides a GIS-centric (real time) management approach, is GIS infused with a graphical interface, offers geographical routing and optimization, provides spatial analytics and reports/maps, and enables users to create geographical cases.	
EnerGov IVR	EnerGov's IVR Telephony completely automates the inspection scheduling process and provides a quick and user friendly method by which contractors and citizens can interact with your agency. All inspection requests are managed through the automated system and routed to the appropriate department. Upon completion, inspection results are automatically delivered (via voice, email or text) to the contractor without requiring any staff intervention - allowing key personnel to devote valuable time and resources to other tasks. Includes automated inspection requests, automated status inquiries, 24-hour information access, and automated results & notifications.	

Tyler Product	Description	Notes
EnerGov IG Workforce Apps	iG Workforce is the industry's first government mobile application suite for the next generation of mobility. Tyler EnerGov was the first software company to offer a comprehensive mobile workforce platform and native iPad application support for agency users. There are currently 3 “apps” in the iG Workforce product line: iG Inspect, iG Reviews, iG Enforce.	
EnerGov Report Toolkit	The EnerGov Reporting Toolkit for SQL is a collection of views and stored procedures from different modules of EnerGov data designed to facilitate making client custom report development easier. Each view and stored procedures provides a simplified look into common database objects for a particular module of the EnerGov product, enabling Report Writers to drag and drop fields from within the database to streamline report development. EnerGov also provides advanced searching consoles that allow individual users to build ad-hoc queries, which after being run may be exported to excel, csv, and word files for further manipulation. The queried data can also be mapped to the EnerGov GIS Viewer to provide users a spatial view of their data. Users can also easily retrieve data via the EnerGov Digital Dashboards.	

Tyler Product	Description	Notes
EnerGov Reporting Services	Identify trends, associations, levels of performance and relationships with ease using EnerGov's robust reporting and graphics-based construction tools. You will be able to control and construct the customized, on-demand views, filters of performance and aggregate data you need to build customized reports and forecast accurately.	EnerGov 9 provides robust reporting as well as graphical grid construction tools which enable system users to construct customized, on-demand views and filters of performance and process data in the aggregate which can be used to readily identify trends, associations, performances & relationships.
EnerGov My GovPay	EnerGov's government specific payment processing product-line – seamless and secure “out-of-the-box” integration has been developed to ensure world-class payment processing that will always be supported and maintained. The system utilizes the technology backbone ('powered by") of EnerGov's preferred credit card processing partner.	

Tyler Product	Description	Notes
EnerGov VirtualPay	EnerGov's VirtualPay and MyGovPay products are PCI compliant in accordance with the Payment Card Industry SSC Data Security Standards. If the agency wishes to utilize a different 3rd party Merchant for credit card processing then it is the Merchant's responsibility to adhere to PCI compliance standards. The EnerGov application itself does not require PCI compliance as it does not collect and/or retain any information subject to the standards set forth by the Payment Card Industry SSC Data Security Standards.	